

Emergency Contacts

Santa Cruz La Laguna, Sololá, Guatemala.



POLICE STATIONS

Santa Cruz L.L.	5163-2597
DISETUR/San Pedro L.L.	3034-3079
DISETUR/Panajachel	7762-1156 // 5551-3982
Tzununa	5163-2571
Panajachel	7762-1000 // 5364-4160
Sololá	4014-9349
San Marcos L.L.	4503-7073
National	110

FIRE STATION/AMBULANCE

Panajachel	7762-2759
Sololá	7762-4084
National	122

PRIVATE BOAT TRANSPORTATION SANTA CRUZ

Andrés Mendoza	3222-8687
Andres Rafael	5373-9811
Antonio Mendoza	5730-4608
Joel Cumes	4633-5147
Santiago Hernandez	4062-3728

DISASTER ASSISTANCE

Conred (central office)	1566
Conred-Delegate in Panajachel Cristian Rodriguez	4073-9627

TOURIST ASSISTANCE

INGUAT Delegate for Sololá Department	5969-7472
Edson Montoya	3204-9329
Guatemala Central Office	1500

MUNICIPALITY OF SANTA CRUZ L.L.

Local receiver/Pascual Balcot	4012-1189
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PRIVATE MEDICAL SERVICES

Dra. Silvia Raquel - General Medicine	5936-8441
(Home Consultation: day time hrs Q400/US\$ 60, night time hrs Q900/US\$ 120)	
Cost for COVID-Home Consultation: day time hrs Q.600/US\$80, night time hrs Q.1,200/US\$ 160)	
Dra. Clara Cabrera	3006-1428
(Neurologist at Hospital San Juan de Dios Guatemala City)	
Dr. Luis de Peña - General Medicine	4105-8055
Public Health Assistance at Santa Cruz L.L.	5049-5157// 5047-9349
Dr. Carlos García (Dentist at Panajachel)	5951-1578
Appointment only	

PRIVATE HOSPITALS AT LAKE ATITLAN

IMMESA (at Sololá) - General Medicine	7762-5413
Will run general exams for COVID Positive patients, by appointment only.	
PANAMED - at Panajachel-General Medicine	4224-2648
They do not receive COVID Positive patients. They operate by appointment only.	
CENTRO MEDICO SAN FRANCISCO -at Pana - General Medicine	
They attend COVID Positive patients with mild symptoms only 7762-0352 by appointment only.	
HOSPITALITO (at Santiago)	7721-7683
HOSPITALITO (at Panajachel)	5713-2639 // 5524-1652
Neither of the "Hospitalitos" accept COVID Positive Patient, outpatient consultation, by appointment only.	
HOSPITAL SANTA TERESITA (at Sololá)	7762-3676
They do not receive COVID Positive Patients.	
Public Hospital San Juan de Dios at Sololá	7762-4121
General Medicine, they receive COVID Positive Patients with a referral from other institutions. They can administer Oxygen.	



HOSPITALS AT GUATEMALA CITY (4 hrs from Villa Sumaya)

Hospital Centro Médico 2279-4949
Heliport/yes/ receive COVID+ Patients / Not with critical conditions
They accept Credit Card, Debit Card, Cash US\$ or QTZ
They work with some international health insurances/verify before booking appointments with them.

Hospital Herrera Llerandi 2334-5955
They do receive COVID+ Patients / No critical conditions
Payment with CC, Cash QTZ
Initial charge of Q.50,000.00, this covers only an intake diagnostic.
They don't work with international insurances, payment must be made directly to the hospital.

Hospital La Paz Guatemala PBX 7772-0975
They do receive COVID+ Patients / Not in critical conditions
Payments with CC, BankTransfer, Cash QTZ.
To be admitted at the hospital, you must pay an initial fee of Q.50,000.00 that only covers the cost of an initial diagnostic consultation for Covid.
They don't work with international insurances, payment must be directly to the hospital.

HOSPITALS AT QUETZALTENANGO (2hrs from Villa Sumaya)

Privado de Quetzaltenango 7774-4700
Calle Rodolfo Robles 23-51 zona 1
They do not receive COVID+ Patients

Hospital La Paz Quetzaltenango PBX 7772-0975 they do receive COVID+ Patients / No critical conditions
Payment with CC, BankTransfer, Cash QTZ.
Q50,000.00 initial diagnostic consultation. . This only covers the cost of an initial consultation.
They don't work with international insurances, payment must be directly at the hospital

HELICOPTERS

Daylight only weather permitting from 5:00 am to 4:30 pm.
Coordinates are 14 44'24.86N by 91 12'18.37W

HELICOPTEROS DE GUATEMALA - Emergency Helicopter service

Reservation needed 1 ½ hrs before programed departure time
2381-7777 WhatsApp chat/Bilingual
5526-6767

Cost per hour for Helicopter flight US\$ 1,500
(2 to 3 hrs flight from Villa Sumaya to Guatemala city)
COVID+ Patient transportation by Helicopter with Paramedic assistance US\$ 3,000 per hour /Includes capsule for patient
Payments with Credit Card + 5% fee or
Cash Deposit to Guatemalan Account

AEROMEDICAL 5196-3516 // 5196-8939

Reservations needed 1 ½ hrs before departure time
Helicopter Transportation for Medical Emergencies, Do not transport COVID+ Patients.
Transport costs US\$ 3,500 to Hospital Heliport, or National Airport, when arriving at the National Airport; the service includes Ambulance transportation from Airport to the pre-confirmed hospital. .
Payments with Credit Card - No fee charge, or
Cash Deposit to Guatemalan Account

CASA PRANA - HELICOPTER SERVICES 5361-0270

Helicopter Transportation for Medical Emergencies, or transportation to Guatemala City. They do not transport COVID+ Patients.
Transport costs:
2 pax - Robinson 44 (500pounds capacity) US\$ 1,500
4 pax - Robinson 66 (650 pounds capacity) US\$ 2,100
5 pax - Airbus (900 pounds capacity) US\$2,600
Transport goes directly to locations with heliport, hospitals, airport, or hotels in Guatemala City.
Payments with Credit Card - No fee charge,
Cash Deposit to Guatemalan Account,

Dollars or Personal Check.

MEDICAL PET EMERGENCIES/HOUSECALLS

Clinica Veterinaria Zoomascota 7947-4343

Dr. Miguel de León-Home consultation 4769-4454

Attention hrs at Clinic 8:30am - 5:30pm

Attention hrs home consultation 9am-4pm

Clinica Veterinaria PanaVet 7792-1823

Dra. Cristina Flores

Attention hrs at Clinic 9am-12pm / 2pm-5pm

Attention hrs home consultation 9am-12am

they do not attend on Tuesday and Thursday

Clinica Veterinaria San Martin 7762-4823

Dr. Isael Estrada

Attention hrs at Clinic 8am-1pm

Must call for home consultation appointment.

HOSPITAL ADDRESSES IN GUATEMALA CITY

Centro Medico

6a. Avenida 3-47, zona 10. www.centromedico.com.gt

Hospital Herrera Llerandi

6a. Avenida 8-71, zona 10. www.amedesgua.com

Hospital La Paz Guatemala

3a calle final 10-70, zona 10. www.hospitaleslapaz.com

HOSPITAL, MEDICAL & CLINIC ADDRESSES LAKE ATITLAN

Puesto de Salud "Santa Cruz".

IMMESA 15 calle 4-10 zona barrio el Carmen Sololá.

Public National Hospital Sololá, final Calzada Venancio Barrios.

Hospitalito Santiago, Santiago Atitlán Cantón Cut Chaaj.

Santa Teresita, 5 avenida 13-50 zona 1, Barrio el Carmen Sololá.

Hospitalito Panajachel, Barrio Norte Panajachel.

EMBASSIES

US Avenida Reforma 7-01, zona 10, Guatemala City

Representative Leslie Colorado 2326-4000

Emergency Hour 2331-2354

UK Edificio Torre Internacional Nivel 11, 16 calle 0-55

Zona 10, Guatemala City 2380-7300

FRANCE Edificio COGEFAR 5ª ave 8-59, zona 14,

Guatemala City 2421-7370

Emergencies 2421-7474

HOTELS IN AREA OF SANTA CRUZ L.L.

Laguna Lodge

Villa Sumaya 4026-1390 / 4026-1455

La Iguana Pérdida 5706-4117

Isla Verde 7823-5952

Casa Prana 5361-0270